



Southgate Squash & Racketball Club
The Walker Cricket Ground Trust
175 Waterfall Road, Southgate, London, N14 7JZ
www.southgatesquashclub.co.uk

Membership Rules

General

1. Southgate Squash & Racketball Club (SSRC) is a members club and as such ALL members are responsible to see that the correct fees: for visitors, general public are collected.
2. Members will respect the club rules and any transgressions will result in loss of membership.
3. These rules may be updated from time to time, and you agree to accept any changes.
4. Members will respect the property of SSRC and The Walker Cricket Ground Trust (WCGT). Any abuse will result in the loss of membership. Members are not allowed to open Fire Exit Doors unless in an emergency.
5. Any abuse of the electronic booking system: hardware, software, lights, thermostats will result in loss of membership.
6. Always knock on the court door and await acknowledgement before entering court.
7. Please contact admin@southgatesquashclub.co.uk for changing room codes.
8. Members are responsible for their visitors and children's behaviour.
9. Adult non-member beginners are allowed to take coaching, play club night before joining the club but after 10 sessions are expected to join.
10. Junior non-member beginners are allowed to take coaching without being a member.
11. Juniors (U19) must wear eye protection on court as recommended by England Squash. Not doing so will affect any accident liability.
12. Please keep noise on the balcony and in the corridors to a minimum.
13. Children should not be on the balcony unless accompanied by an adult.
14. The SSRC notice board and Booking System forum and message board is for the use of communication to the broader membership. All notices need to be pre-approved by the SSRC Committee.
15. All complaints should be addressed to the SSRC Committee either in writing c/o The Chairman or by email to admin@southgatesquashclub.co.uk.
16. The Committee's decision is final.

Membership

1. Members will complete an online application form, in full. They must keep their booking account updated with any changes in details (e.g. phone, address, email).
2. Members using another members account to book courts (Junior, Student, U25 etc) will be suspended.
3. Membership is for one year from the date of the initial purchase. Membership sign-ups and membership renewals can only be made on the booking system. There is currently a 6-month membership option which is half the annual membership fee plus 10%.



4. You can opt to pay your membership as one annual payment or 12 monthly payments. If you choose to sign up to make monthly payments, you will be asked to confirm you have read the 'Membership: Monthly Payments Terms & Conditions'. These Terms & Conditions are considered part of the 'Membership Rules'.
5. We will email you 10 days before the end of your membership year to notify you that your membership is due for renewal.
6. Annual membership fees will be reviewed annually. Agreed changes will be implemented from 1st November. For members paying membership by monthly payments, fee increases will not apply in the membership binding period (initial 12 months) but will come into effect at the annual renewal.
7. Refunds will only be given pro-rata during the first 3 months after renewal date, subject to Committee approval. Thereafter the full annual fee is non-refundable.
8. Court booking account: when leaving the club a member may request (within 6 months) refund of monies held in a members court booking account. Monies not claimed will be considered a donation to the SSRC Social Account to be restricted for the benefit of the clubs Junior membership.
9. Putting your membership on-hold is allowed in extreme cases of injury, on written application and with approval by the committee. Notify the Committee, in writing, as soon as possible at admin@southgatesquashclub.co.uk. NO adjustment will be made in retrospect. The maximum time a membership will be on-hold is 6 months and after that it will automatically be reactivated
10. Please report maintenance issues to the Committee via email to: admin@southgatesquashclub.co.uk.

Use of Courts/Other

1. All members will play squash or racketball according to England Squash and UK Racketball published rules and regulations.
2. All persons using courts will wear non-marking shoes on court, wear appropriate clothing and use the correct equipment.
3. Courts are to be booked for the playing of squash or racketball only and all other uses must be cleared with the Committee.
4. Members and their guests will pay the appropriate court and visitors fee, in advance.
5. Junior members have access to free courts by using the 'walk-on' facility which involves booking a court at the last minute at the touch screen. The walk-on facility can only be used to play against other adult and junior members. The walk-on facility cannot be used to book courts solely for any adults or visitors and the junior member must be playing and present at all times. Juniors playing a junior visitor should book online when the correct fee for the court and a reduced visitor fee will be charged. If booking at the touch screen court payment and visitor fee will be deducted.
6. If you would like to do 'Solo Training' please contact the office for an opponent code. You are responsible for your own account and if you have any questions or queries then contact the Committee at admin@southgatesquashclub.co.uk
7. Courts can be cancelled on the booking system within 24 hours of the start time. Any court can be cancelled within 15 minutes from making a booking with no charge.
8. Coaches and coach use of courts is by prior approval of the Committee.



9. Visitors playing a member may only do so 3 times per year and must pay the published visitors fee. Any members found not playing the appropriate visitors will have their account suspended until the outstanding amount is paid.
 10. Club Night is for members to mix in to play each other and introduce new and prospective members to the club. Non-members are also allowed to attend if they wish.
 11. If you book a court within 1 Hour of the court start time (especially on a mobile device at the club), you will need to touch the touch screen in the reception area so that your booking is updated on the booking system and that the lights can be activated.
 12. Juniors of an approved standard can be invited to enter the adult leagues and competitions but must play matches on booked courts and pay the appropriate court booking fee. Walk-on courts should not be used.
 13. Neither SSRC or WCGT is liable for any misplacement or theft of belongings whilst withing or outside the facility.
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